

Privacy Statement

InfraServe is committed to providing you with the highest levels of client service. This includes protecting your privacy. InfraServe states it is bound by amendments to the Commonwealth Privacy Act 1988, which set out a number of principles concerning the protection of your personal information.

What personal information does InfraServe collect?

Only information, including personal information and business information that you voluntarily supply or agree to supply to us or consent to us obtaining through other services.

Only information that will assist us in providing our services to you.

Examples of types of information we collect include:

- The individual's or entity's identity and contact details;
 - Business areas of interest;
 - Financial information; products, processes, technologies that you want to list on our Web site.
 - Investments that are of interest to you.
 - The monetary range of your investment objectives.
 - Property and businesses you wish to list with us.
 - Creditor information; and
 - Information as required by the law of New South Wales and the Commonwealth of Australia.
- e-mail:

We will only use your e-mail address for the purpose for which you provided it;

- will not be added to a commercially available mailing list;
- will not be disclosed without your consent.

Other personal information collected by us, for example through the use of an online form, will only:

- be collected by lawful and fair means;
- be used for a lawful purpose;
- be collected with your consent;
- the purpose for collection should be clear and explicit; and
- we ensure that any information collected is collected in accordance with the National Privacy Principles.

What may happen if you do not provide InfraServe with information?

- If you do not provide us with the information we request, our ability to provide our high standard of service may be compromised.
- InfraServe's advice may be inaccurate or incomplete;
- InfraServe may be unable to provide certain services to the individual concerned;
- The provision of (some of) InfraServe's services to the individual may be delayed.

Why does InfraServe collect the information and how is your information used by InfraServe?

Your personal information is also collected to promote and market to you other services which we consider may be of interest to you. Before we do so, we will provide you with an opportunity to give us permission to send you marketing or promotional material, via an opt-in mechanism. That is, we will send you such material only if you elect to receive it or if it is provided to you in response to your request. You may also notify us at any time that you do not wish to receive marketing or promotional material by simply contacting us.

InfraServe does not collect sensitive information such as an individual's religion; race; political opinion; membership of a political association; religious beliefs or affiliations; sexual preferences or practices; criminal records; or health information. There may be exemptions to this rule, such as where collection is required by law.

Disclosure of personal information

InfraServe will not sell, exchange, trade or otherwise supply to third parties any personal information obtained from you without your prior consent.

InfraServe, with prior consent, discloses information about you to various organisations and/or parties in order to fulfil our client services. These for example:

- Potential investors
- Entities that have an interest in your type of business.
- Joint Venture potential.
- Lenders
- Buyers & Sellers.
- Consultants
- Professional advisors.

When your personal information is no longer used by InfraServe as set out above, we will destroy or permanently n de-identify personal information. Our ability to destroy information is limited by legislative requirement to retain records for a period of time.

How will InfraServe keep your personal information secure?

InfraServe intends to protect the quality and integrity of personal information kept about you. InfraServe has implemented appropriate industry standard techniques, technological and organisational measures to protect against loss, misuse and/or alteration of the Information under our control.

These measures include:

- Server Encryption and site monitoring
- Computer Firewalls & intrusion detection
- Computer password authentication
- Offsite data backup
- Audit trail of access to client data
- Confidentiality clauses in employment agreements
- Bound by the Rules of Ethical Conduct REC4 of the ICAA Computer, Internet and Email Policy
- 24 Hour Building Security
- Restricted access to firm premises

We take reasonable steps to ensure that any personal information transmitted via our website is stored securely. Transmissions sent to or from our website are routinely monitored for quality control and systems administration. Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. While we strive to protect your personal information from misuse, loss and unauthorised access, we cannot guarantee the security of any information you transmit to us or receive from our online products or services. Once we receive your transmission, we make our best effort to ensure its security.

Other web sites that may be accessed through our site may collect personally identifiable information about you. The information practices of those third-party web sites linked to InfraServe are not covered by this privacy statement.

Cookies are pieces of information that a web site can transfer to an individual's computer hard drive for record keeping. Cookies can make web sites easier to use by storing information about your preferences on a particular web site. The information remains on your computer after the Internet session finishes. Parts of the InfraServe web site may use cookies to store basic statistical data. The information collected may be used by InfraServe to help us improve the service by understanding how it is used. There is no attempt made to identify individual users in any way. On each use, a session cookie may be temporarily placed on your computer, which is used to maintain navigation information during your site visit. These session cookies are automatically deleted from your computer at the end of each Internet session. Most Internet browsers are pre-set to accept cookies. If you prefer not to receive cookies, you can adjust your Internet browser to refuse cookies or to warn you when cookies are being used.

Advice about the Internet and personal information can be found on the Privacy Commissioner's web site, <http://www.privacy.gov.au/>

You have a right to access your personal information (subject to the Act), subject to some exceptions allowed by law. If you would like to do so, please let us know by contacting us. You may be required to put your request in writing for security reasons. We will not charge you for responding to such a request, unless we incur costs in providing the information